



## Performance and Finance Select Committee

**Wednesday, 9 December 2009 at 7.30 pm**  
Committee Room 4, Brent Town Hall, Forty Lane,  
Wembley, HA9 9HD

### Membership:

#### Members

Councillors:

Dunn (Chair)  
HB Patel (Vice-Chair)  
Ahmed  
Bessong  
Butt  
Mendoza  
Pagnamenta  
Van Kalwala

#### first alternates

Councillors:

Corcoran  
HM Patel  
Moloney  
Green  
John  
Baker  
Motley  
Jones

#### Second alternates

Councillors:

V Brown  
Kansagra  
Powney  
CJ Patel  
Coughlin  
Mistry  
Jackson  
Long

**For further information contact:** Toby Howes, Senior Democratic Services Officer  
0208 937 1307, [toby.howes@brent.gov.uk](mailto:toby.howes@brent.gov.uk)

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**The press and public are welcome to attend this meeting**



# Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

Item	Page
<b>1 Declarations of Personal and Prejudicial Interests</b>	
Members are invited to declare at this stage of the meeting, any relevant financial or other interest in the items on this agenda.	
<b>2 Deputations (if any)</b>	
<b>3 Minutes of the Last Meeting held on 28th October 2009</b>	1 - 8
The minutes are attached.	
<b>4 Matters Arising</b>	
<b>5 In-depth Review of Local Area Agreement Priorities: Priority 1 - Crime Prevention 18-28 Age Group and Priority 3 - Violent Crime</b>	9 - 12
Community Safety Units were set up to deliver the Crime and Disorder Reduction Act 1998. This act made statutory what many authorities were already doing, namely working in partnership to increase community confidence by cutting crime and by curbing Antisocial Behaviour. Research had shown that where the Local Authority, Police, Probation and other public and voluntary sector organisations worked together, much better results were obtained. These studies highlighted that all the agencies were working with predominantly the same people in the same geographical areas.	
<b>6 Options for Revenues and IT Delivery from 2011</b>	13 - 26
This report summarises the outcome of an options appraisal for the provision of Revenue and IT services, following the expiry of the existing Capita contract on 30 April 2011. The current contract includes the collection of revenues for council tax and national non-domestic rates and the provision and maintenance of IT systems specific to both Revenue and Benefits services.	

**7 Complaints Annual Report 2008/09** 27 - 80

This report provides information about complaints against Brent Council considered by the Local Government Ombudsman; comments on the Council's performance under our own performance; and reports on developments in the Council's complaint handling. The annual reports on the operation of the statutory social care complaints process are presented with this report to give Members a comprehensive picture of complaints made against the Council.

**8 Brent 2009 Residents Attitude Survey** 81 - 96

This report provides an update on the findings from the 2009 Brent residents' attitude survey. The objective of the survey was to find out how residents feel about living in Brent, their views on the council and the services it provides as well as other issues of importance for people living in the area.

**9 Community Use of Council Owned Buildings - Update on the Implementation of Recommendations** 97 - 108

This report provides an update on the implementation of the recommendations set out in the *Community Use of Council Owned Buildings* task group report.

**10 Performance and Finance Select Committee Work Programme 2009/10**

Members are asked to consider future topics to be included in the Select Committee's Work Programme for 2009/10.

**11 Items requested onto the Overview and Scrutiny Agenda (if any)**

None.

**12 Recommendations from the Executive for items to be considered by the Performance and Finance Select Committee (if any)**

None.

**13 Date of Next Meeting**

The next meeting of the Performance and Finance Select Committee is scheduled for Tuesday, 16<sup>th</sup> February 2010 at 7.30 pm.

## 14 Any Other Urgent Business

Notice of items to be raised under this heading must be given in writing to the Democratic Services Manager or his representative before the meeting in accordance with Standing Order No 64.



- Please remember to **SWITCH OFF** your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.
  - Toilets are available on the second floor.
  - Catering facilities can be found on the first floor near the Grand Hall.
  - A public telephone is located in the foyer on the ground floor, opposite the Porters' Lodge